Remind

Protect your community with Remind Hub

Security and compliance

When it comes to student data privacy, the stakes—and risks—have never been greater for administrators and their organizations. Remind is committed to being conscientious and transparent about how we use customer data, and safeguarding your community is our top priority.

ISO 27001:2013 certification

Remind is one of the very few education technology companies to have earned ISO 27001:2013 certification—the international gold standard for information security management and governance.

Multi-factor authentication

To enhance security, Remind users are required to identify themselves with more than a username and password.

Transparent data privacy practices

Remind does not rent, share, or sell user information; only the vendors and services needed to operate our service have access to data. Users on Remind don't see cell phone numbers or ads.

Compliance that includes all major privacy regulations

FERPA

Family Educational Rights and Privacy Act

COPPA

Children's Online Privacy Protection Rule

TCPA

Telephone Consumer Protection Act

GDPR

General Data Protection Regulation (EU)

AADC

Age Appropriate Design Code (UK)

ISO 27001:2013 certification

Internationally recognized standard for information security management
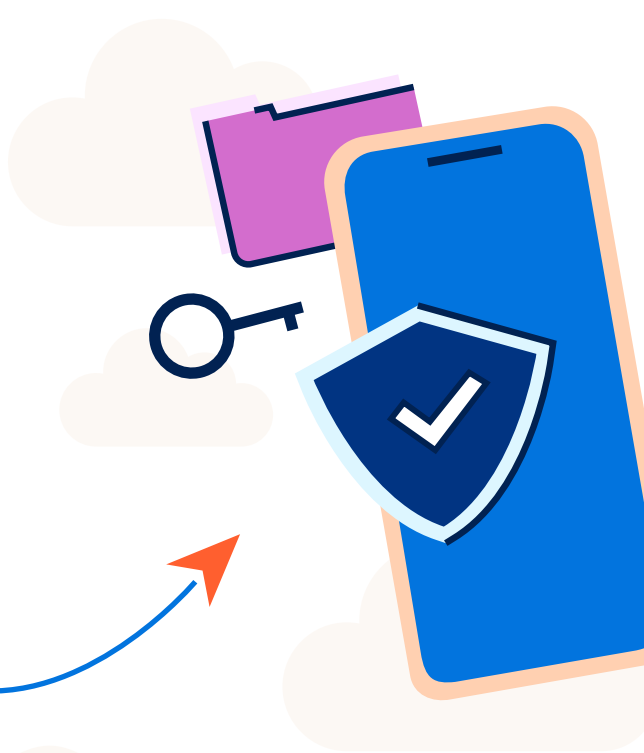
Student Privacy Pledge

Legally binding industry pledge to safeguard student privacy

Remind

Safety by design

Along with our data privacy and security practices, Remind helps you keep your communities safe with features designed specifically for schools and districts.

Administrator verification

Before they can access advanced permissions for Remind Hub, school and district administrators undergo a verification process that includes counter-signed contracts.

Message history logs

Messages on Remind are never edited or deleted. With Remind Hub, verified administrators can view the message history of any user in their organization.

User reporting

Trust and respect are at the heart of any meaningful community, and we believe that safety is a shared responsibility. Any user can report another user on the platform for behavior that violates our community guidelines or zero-tolerance anti-bullying policy.

Oversight and controls

Verified administrators on Remind Hub have access to organization-wide settings like the ability to set roles and permissions at their schools or districts, as well as visibility into user settings such as contact information and notification preferences.

For more information about trust and safety at Remind,

visit **remind.com/trust-safety**